# **KEANU GOMES**

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Detail-oriented data analyst with a knack for pattern recognition and a background in field service management, computer numerical control machine operations, and audio engineering. Proficient in Excel, SQL, Tableau, Python, and Machine Learning, passionate about applying data ethics to enhance customer experiences, drive business outcomes, optimize government facilities, and strengthen cybersecurity. Eager to join a team valuing critical-analytical thinking, collaboration, innovation, and social responsibility within the respected business or government tech industries.

Keanu Gomes | Student Data Analyst Portfolio (kgdatatech.github.io)

# Personal and professional projects

#### CLIMATEWINS SUPERVISED MACHINE LEARNING ALGORITHMS - Python, Jupyter Notebook

Mar-Jun 2024

- Integrating machine learning to forecast climate consequences, empowering ClimateWins to address extreme weather events and potential data bias with cutting-edge algorithms.
- Apply Critical thinking, Hypotheses analysis, and optimization algorithms such as Gradient Descent in both supervised and unsupervised machine learning techniques.
- Presenting findings to stakeholders with visualizations and storytelling via Vimeo Part 1 and Part 2.

#### YACHT & BOAT WEBSITE VIEWS ANALYSIS - Excel, Python, Tableau

Jan-Feb 2023

- Preparing and analyzing open-source data from Kaggle
- Utilizing machine learning with python to analyze boat listings by views on an online seller platform
- Sourcing open-data, exploring relationships, geographical visualizations, supervised-unsupervised ML

#### BANKING FINANCIAL SERVICES ANALYSIS - Excel, Python, Powerpoint

Dec 2023

- Predicting customer churn rate with a classification model (decision tree)
- Skills in big data, data ethics, data mining, predictive analysis, time series analysis & forecasting
- Presenting findings to stakeholders with visualizations and storytelling

# INSTACART GROCERY BASKET ANALYSIS - Jupyter, Python

November 2023

- Project directory follows industry standards in terms of structure and naming conventions
- Analysis was conducted using Python and relevant libraries (pandas, NumPy, os, matplotlib, scipy, and seaborn)
- Data ethics have been kept in mind when dealing with PII, especially regarding customer information

#### ROCKBUSTER STEALTH SUMMARY - SQL, Tableau

October 2023

- Wrote moderately complex SQL queries such as JOINS, subqueries, and CTEs to answer business questions
- Presented SQL results to business managers by creating visualizations and telling a compelling story
- Presented SQL results to technical colleagues using Excel and by creating a data dictionary

# PREPARING FOR US INFLUENZA SEASON — Excel, Tableau

Aug-Sep 2023

- Preparing and analyzing data from stakeholders (Microsoft excel)
- Data visualization and storytelling (Tableau)
- Presenting findings to stakeholders (Tableau)

#### **Work Experience**

# FIELD SERVICE MANAGER - FloridaTours.com - Miami-Fort Lauderdale

Oct 2022 - Jun 2023

- Managed and analyzed data in Microsoft Excel to optimize bus driver schedules, routes, and arrival times, enhancing company operations and guest experiences.
- Oversaw guest services and onsite operations, ensuring exceptional customer satisfaction and resolving transportation issues promptly.
- Coordinated a team of bus drivers, assigning routes and maintaining regular communication for efficient and timely travel.

**COMPUTER NUMERICAL CONTROL MACHINE OPERATOR** – Spurs Marine Manufacturing – Fort Lauderdale, FL Oct 2017 - Feb 2019

- Included setting up, inputting, and adjusting, machine parameters, to optimize production, efficiency, and ensure accurate processing for workloads.
- Document daily production data & submit accurate, timely logs to keep management up to date on activities.
- Maintained and ensured accurate-timely completion of logbooks & inspection reports.

#### **Skills**

#### Excel

**Tools:** Pivot tables, pivot charts, splicers, VLOOKUP, p-values, t-Tests. **Skills:** Data cleaning, integration, analysis, descriptive statistics, hypothesis testing, data presentation.

# **Python**

scipy, seaborn, sklearn. **Skills:** Data-wrangling & subsetting, data consistency checks, combining and exporting data, deriving new variables, grouping & aggregation, visualizations,

coding etiquette & excel reporting.

Libraries: Pandas, NumPy, matplotlib,

### SQL

**Software:** PostgresSQL **Skills:** CRUD, relational databases, filtering, summarizing & cleaning data, table joins, subqueries, CTEs, query planning, data migration (ETL), data security.

# **Machine Learning**

ANN, random forest.

python. **Skills:** Supervised ML, unsupervised ML, linear regression, gradient descent, Kmeans, clustering, KNN, decision trees,

Tools: Anaconda, Jupyter notebook,

# Tableau

Skills: Data preparation & analysis, interactive dashboards, mapping and geospatial analysis, temporal. forecasting, statistical visualizations, database integration, composition & comparison charts, data storytelling.

#### Al Chat bots

**Skills:** Implementing data ethics practices in Al Chat, (CoPilot, GPT-4.) Fine-tuning LLM and GPT chat bots, private and public deployments, business automation, scaling.

# Achievements and community

# **PUBLIC SPEAKER/COMMUNITY MEMBER**

NONPROFIT DRUG AND SUBSTANCE ABUSE ADVOCATE FOR TEEN CHALLENGE OF WESTERN, PA

- O Pittsburg University— 2016.
- O Allegheny County School Districts— 2016. (middle, and high schools)
- Organized and held nonprofit public community events for parents and children at local churches, across multiple municipalities, rallying against drug abuse— providing education, support, and prevention methods.

# **SPORTS AND ENTERTAINMENT**

US GOLF OPEN CHAMPIONSHIP 2016- SECURITY GUARD

- O Since 1924, Andy Frain Services has been one of the nation's most trusted names in the Sports and Entertainment Industry.
- The 2016 United States Open Championship was the 116th U.S. Open, held June 16-19 at Oakmont Country Club, in Oakmont and Plum, Pennsylvania, suburbs northeast of Pittsburgh. Dustin Johnson won his first major championship.

# **MOVIE & MUSIC ENTERTAINMENT**

40+ IMDB CREDITS:

- Critical Thinking movie on Netflix— actor, cast in 2018.
- Audio engineering and production 10+ years.

#### **Education**

# DATA ANALYTICS/MACHINE LEARNING WITH PYTHON

Career Foundry | The Online Career Academy for Tech Bootcamp Berlin, Germany June 2023 - June 2024 12-month course

# **CURRENTLY PURSUING**

Bachelor of Science in Computer Science
Western Governors University | Online University

June 2024